

Employer Conversation Guide

For use by group administrators to talk with employees on April 21, 2016

- LifeWise Health Plan of Oregon, our company's health plan provider, has decided to exit the state of Oregon.
- There is nothing to be concerned about. Our policy will run through to its expiration date. LifeWise Oregon will continue to provide us with excellent service through this time of transition. They have the financial resources to support you and your families.
- I have talked with our health plan broker. As we get closer to our plan's expiration date, we will work together to select a new plan that best suits our needs.
- My top priority is to make this a smooth and uneventful experience for you. I know it's also LifeWise Oregon's objective, as well as that of our broker. We're in good hands.
- LifeWise Oregon's departure comes after the company took a hard look at market conditions in the state. They have assured me they will continue to provide excellent service to us through this transition.